

## UCSF MEDICAL CENTER Department of Nursing

Hospital Volunteer **Partner With Me** Competency

Partner With Me Volunteer

Learning Resources:

- 1) Alzheimer's Academy class
- 2) On unit with PWM team member
- 3) Volunteer orientation program

<b>CRITERIA CHECK LIST</b>		<b>CRITERIA MET</b>	
		Date	Preceptor Initials
1.	Demonstrates ability to review daily PWM patient admit/activity/evaluation sheet		
2.	Demonstrates proper hand hygiene when entering and exiting patient rooms		
3.	Demonstrates proper patient/caregiver greeting and explanation of Partner With Me team member responsibilities		
4.	Demonstrates ability to talk with family/caregiver about the basic components of the Partner With Me Pilot		
5.	Demonstrates that proper components of the Partner With Me pilot program are in place: <ol style="list-style-type: none"> <li>a. Questionnaire completed</li> <li>b. PWM label on chart spine</li> <li>c. PWM label attached to index card &amp; placed outside door</li> <li>d. PWM laminated care plan completed and placed above bed</li> <li>e. PWM care plan placed 8 ½ X 11 placed in patient's chart</li> <li>f.</li> </ol>		
6.	Demonstrates ability to use translator telephone as needed 415-353-2690		
7.	Demonstrates ability to survey patient room for safety concerns (cords/IV poles, etc.)		
8.	Demonstrates ability to determine if patient able to use call light		
9.	Demonstrates ability to remind patients not to get up without using call light for help		
10.	Demonstrates correct technique for use of <ol style="list-style-type: none"> <li>a. Questionnaire</li> </ol>		
11.	Demonstrates ability to use TV and show family/caregivers members where to find DVD "Partnering with Family Caregivers". Ch. 15		
12.	Demonstrates ability to provide the family/caregiver with the PWM Education Packet		
13.	Demonstrates ability to communicate concerns to Charge Nurse, bedside RN and/or PWM staff member		
14.	Demonstrates ability to complete PWM log each shift		
15.	On unit check off to include: family/caregiver interview process, labels in place (chart and door), Care plans in place (above bed and in chart)		
16.	Demonstrates ability to use Spectralink to communicate with staff		